

Privacy statement Henra SmartTrailer

Henra B.V. respects the privacy of its users. That is why Personal Data is carefully processed and secured by Henra B.V. This privacy statement is about the SmartTrailer products including app. This mobile application can be used with all SmartTrailer boxes. The SmartTrailer is developed by Henra B.V.,

Henra B.V. is responsible for the processing of your personal data, as shown in this privacy statement.

Contact details Henra B.V.

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What personal data does Henra B.V. process?

When you use SmartTrailer, Henra B.V. processes your personal data. Below you will find an overview of the personal data that Henra B.V. processes:

- First and last name;
- E-mail address;
- Username and password, including repeat password;
- Profile picture.
- Telephone number
- Location data

Which special personal data does Henra B.V. process?

Before you have access to all functionalities of the SmartTrailer mobile application, you must first give explicit permission to Henra B.V. Henra B.V. is obliged under the privacy legislation (General Data Protection Regulation) to ask for explicit permission when it processes special categories of personal data of its data subjects.

For which processing purposes does Henra B.V. process personal data?

The processing of your personal data complies with the provisions of the GDPR. The processing bases for data processing are based on Articles 6 and 9 of the GDPR. The processing purpose 'the full functioning of the service of the SmartTrailer solution' applies to the processing of all personal data. Henra B.V. processes your personal data for the following processing purposes:

- **E-mail address: 'consent of the data subject' and 'the performance of a contract or pre-contractual measures'.**
Henra B.V. processes your e-mail address to respond to support requests, such as resetting your password, exercising your rights and to inform you about changes to the services and/or products. In addition, Henra B.V. processes your e-mail address for granting access.
- **Username and password, including repeat password: 'consent of the data subject' and 'the performance of a contract or pre-contractual measures'.**

Henra B.V. processes this personal data, because you cannot create an account on the mobile application without this personal data. Henra B.V. needs this personal data to grant you access to the SkillCourt mobile application.

- **First and last name (optional): 'consent of the data subject'.**

You can enter this personal data to personalize your account. Entering the first and last name is optional. If you decide to fill it in, Henra B.V. can use this personal data to address you personally in an e-mail.

- **Profile picture (optional): 'consent of the data subject'.**

You can choose to upload a profile picture in your account. Uploading a profile picture is optional. You can enter this personal data to personalize your account.

Location data: Henra SmartTrailer collects location data in order to find Bluetooth LE devices nearby when the app is in use or in the background. The application does not store or share location data in any way.

- **Telephone number (optional): 'consent of the data subject'.**

You can choose to link your phone number to your account. Entering the phone number is optional. By entering the phone number, it becomes easier to ask and answer support questions.

Retention periods

The personal data described above ('ordinary' and special personal data) will not be stored longer than is strictly necessary. The personal data will be kept for as long as necessary to provide the requested services to you. After that, Henra B.V. will retain the personal data for a maximum of one year for the described processing purposes. The personal data will then be deleted, unless there is a legal obligation that requires longer retention. In addition, Henra B.V. may retain personal data if legal disputes arise and it uses evidence.

Automated decision-making

Henra B.V. does not make decisions based on automated processing on matters that can have (significant) consequences for data subjects. These are decisions taken by computer programs or systems, without a natural person being involved. A natural person can be an employee of Henra B.V. Decisions about data processing are therefore always taken by an employee of Henra B.V.

Sharing of personal data

Henra B.V. shares your personal data with the client of the SmartTrailer product. The client processes and manages the personal data. Henra B.V. remains ultimately responsible for the data processing.

Your rights as a data subject

On the basis of the privacy legislation, you have several rights that you can use.

You have the right to view, change and/or delete your personal data. In addition, you have the right to object to the processing of your personal data by Henra B.V. You also have the right to data portability. Data portability means that you can submit a request to Henra B.V. to send your personal data that Henra B.V. has in a computer file to you or another organization.

You can send a request for access, correction and/or deletion of your personal data to support@Henra.nl. To prevent abuse, Henra B.V. asks for a copy of your proof of identity with the request to be sent along. In the copy you make your passport photo, the MRZ (the strip with numbers

at the bottom of the passport), passport number and Citizen Service Number (BSN) black. Henra B.V. asks you to do this to protect your privacy. An employee of Henra B.V. will contact you within four weeks.

In addition, you have the right to object to the processing of your personal data by Henra B.V. You also have the right to data portability. Data portability means that you can submit a request to Henra B.V. to send your personal data that Henra B.V. has in a computer file to you or another organization.

Withdrawal of the consent given

Under the GDPR, you have the right to always withdraw the (explicit) consent. From that moment on, Henra B.V. will no longer process your personal data, unless another processing basis applies to process your personal data.

Obligation to provide personal data

To create an account on the mobile application, you are obliged to provide certain personal data to Henra B.V. These personal data are necessary for the execution of an agreement or pre-contractual measures.

If you decide not to provide this personal data to Henra B.V., you will not be able to use certain features in the SmartTrailer application.

Submitting a complaint to the Dutch Data Protection Authority

It is of course possible that you have a complaint about the processing of your personal data. Henra B.V. is happy to help you if you have a complaint about this. In addition, you have the right to file a complaint with the Dutch Data Protection Authority. You can contact the Dutch Data Protection Authority via the link below:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/informatie-en-meldpunt-privacy>

Protection of personal data

Henra B.V. takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. Please contact us if you get the impression that your personal data is insufficiently protected. You can contact us via support@Henra.nl.

The protection of children

Persons who have not yet reached the age of sixteen may not use the SmartTrailer mobile application without the consent of the legal representative. Henra B.V. encourages the legal representatives to keep track of their children's online activities and interests.

If you believe that Henra B.V. has collected personal data without this permission, please contact Henra B.V. via support@Henra.nl. Henra B.V. will delete the personal data of the minor.

Changes to this privacy statement

Henra B.V. reserves the right to make changes to this privacy statement. That is why Henra B.V. recommends that you consult this privacy statement regularly, so that you are aware of these changes. When Henra B.V. makes changes, the updated privacy statement will be published within a reasonable period of time.

Overloon, 1 Nov 2022